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| Data entity/domain class | CRUD | Verified use case |
| Customer | C | Customer registering their personal information |
|  |  | Customer search for travel options |
|  |  | Customer wants to book a flight, room or car |
|  |  | Customer selects preferences in the reservation |
|  |  | Customer wants to make a payment for a booking |
|  |  | Customer wants to cancel a booking |
|  |  | System updates the user profile when a successful transaction is made |
|  |  | The system checks if everything is correctly filled by the customer in registration for orders |
|  |  | System process refunds for cancellations |
| Hotel |  | Hotel wants to update room info, availability and pricing |
| Hotel |  | Hotel wants to view reports on bookings and performance |
| Airlines |  | Airline wants to update flight info, schedules and pricing |
| Airlines |  | Airlines wants to view tickets sales reports |
| Car rental company |  | Car rental company wants to update car info, availability and pricing |
|  |  | Car rental company wants to view reports on car bookings. |
| Sales department |  | Sales department validates a customer order |
| Sales department, credit bureau |  | Sales department sends the Credit Bureau a formal request to check the credit worthiness of the customer. |
| Sales department |  | Sales department confirms the customer order |
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